



PLEASE JOIN US!

WHEN: THURSDAY, JULY 21, 2022

TIME: MEAL SERVED FROM 5-6:30 PM

WHERE: 1301 38TH AVE WEST, SPENCER

2022 ANNUAL MEMBERS MEETING

The ILRW Annual Members Meeting will be held Thursday, July 21, 2022. A complimentary meal will be provided beginning at 5 PM with door prizes and business meeting to follow. ILRW Board and management encourage you to attend this important event. The meeting will include reports on past year's accomplishments, as well as upcoming capital projects and the financial health of the District. One director position is available this year. To vote, complete and return the Proxy Ballot found on page 3 by noon on Thursday, July 21, 2022. Election results will be announced at the end of the evening's events. We look forward to another successful evening with our members!



Entertainment Provided by Shante Whalen

Shante Whalen is a Spencer native, class of 2009. She returned to the area to raise her family after obtaining her graduate degree from Minnesota State University. Shante and her husband, Kevin, have a 7-year old son, Brooks, and a 3-year old daughter, Ember. Shante began singing at a young age, performing local gigs as a solo act by age 13. She has been a vocalist for local bands and now performs with Kerry Belgrave as part of the "Elle-Shante and Kerry Duo". Shante teaches psychology courses at Northwest Iowa Community College in Sheldon and also leads church youth groups, praise band, and is a coach for the SHS Cheerleaders. In whatever spare time is left, she loves working out and family bike rides.

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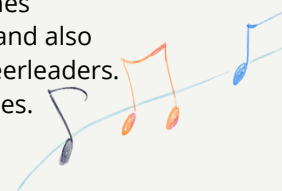
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NOMINATING COMMITTEE REPORT

The ILRW Board of Directors has been dedicated to the progress and sustainability of the District since 1976. The Board of Director's election is a main event at the Annual Members Meeting each year. The Nominating Committee proudly presents Steve Alger for consideration of an open board seat, as Board member Bill Moore's second three-year term is complete this fall. We extend a heartfelt thank you to Bill for his contributions and wish him well with all his future endeavors!

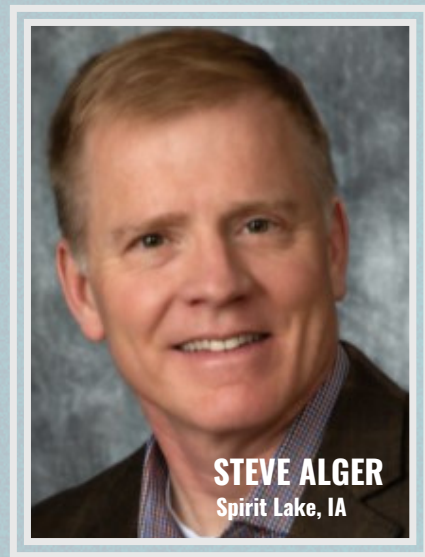
MEMBERS CAN VOTE BY PROXY ON PAGE 3

BOARD CANDIDATE STEVE ALGER

Steve Alger has lived in Spirit Lake since 2003 and is a native of Emmetsburg, Iowa. He and his wife, Carla, have three children. Tyler (age 25) lives in Spirit Lake with his wife Teagan and is an attorney. Emily (age 22) is a recent graduate of Minnesota State and will become a certified public accountant in Minneapolis this September. Drew (age 17) is a junior at Spirit Lake High School.

For the past 13 years, Steve has been Chief Financial Officer at Lakes Regional Healthcare in Spirit Lake and prior to that he was employed with Pure Fishing in Spirit Lake for five years.

He and his family truly enjoy everything that the lakes area has to offer from bicycling to golfing and boating. They take in as much of the outdoors as possible!



COMING THIS FALL

PUBLIC TOUR



OSGOOD TREATMENT PLANT

Have you ever wondered why ILRW water tastes so good? Find out this fall during a public tour of the new Osgood water treatment facility! Watch our Facebook page and website for more details coming soon!

Find us on 

PROXY BALLOT

BOARD MEMBER ELECTION



**\$500 GIFT CARD TO
THE BUTCHERY ON GRAND
PROXY
PRIZE**

NEED NOT BE PRESENT TO WIN

Ballot must be received by 12:00 PM on
Thursday, July 21, 2022 to be eligible to win.

**One Board position
is available.**

PLEASE VOTE FOR
ONE CANDIDATE

Steve Alger

(write in)

PLEASE PRINT

*Your name, account number and signature must be present
and legible on the ballot to be eligible to vote and be
entered for the proxy prize drawing.*

I, _____ (name), a participating
member of Iowa Lakes Regional Water,
_____ (account number), appoint the
Secretary of the Iowa Lakes Regional Water Board of
Directors, as my Proxy, to cast my vote for election of
directors for the candidates designated above, and to
vote on all other matters that may properly come
before the meeting on July 21, 2022. This appointment
confers all power and authority that I would possess if
personally present.

MEMBER SIGNATURE: _____



RSVP

✓ CHOOSE ONE

YES, I PLAN TO ATTEND

No. OF GUESTS _____

NO, I DO NOT PLAN TO ATTEND

**PLEASE RETURN THIS BALLOT TO IOWA LAKES
REGIONAL WATER BY JULY 21, 2022**

MAIL TO:



ILRW

PO BOX 555

SPENCER, IA 51301-0555

ILRW USE ONLY

FOR COMPLETION BY
SECRETARY'S DESIGNEE

Member Account Number: _____

Membership Valid: YES NO

JUNE IS NATIONAL SAFETY MONTH

In 1996, the National Safety Council (NSC) established June as National Safety Month in the United States. The goal of National Safety Month is to increase public awareness of the leading safety and health risks that are increased in the summer months and to decrease the number of injuries and deaths at home and in the workplace.

METER PIT ACCESS

Meter pits are property of the water district and may **ONLY** be accessed by our licensed staff. Customers, contractors and plumbers may not access an ILRW meter pit. Accessing the meter pit is dangerous and your safety is important to us!

Meter pits also need to be accessible to our staff at all times. Please keep meter pits clear of obstructions, such as decking, landscaping and debris. We appreciate your help in keeping everyone safe!

Let's Stay Safe This Summer

5 STEPS FOR SAFE DIGGING

Working on an outdoor project? Always call 8-1-1 first, because you never know what's below.

Here are five easy steps for safe digging:

Source: call811.com

1. NOTIFY

Call 8-1-1 or make a request online two to three days before you start.



2. WAIT

Wait two to three days for a response to your request. Affected utilities will send a locator to mark any underground utility lines.



3. CONFIRM

Confirm that all affected utilities have responded by comparing the markers to the list of utilities the 8-1-1 call center notified.



4. RESPECT

Respect the markers provided by the affected utilities. They are your guide for the duration of your project.



5. DIG CAREFULLY

If you can't avoid digging near the markers (within 18-24 inches on all sides, depending on state laws), consider moving your project.



LEAD & COPPER SURVEYS



**SURVEY
GIVEAWAY
TO ENTER:
COMPLETE & RETURN SURVEY
BEFORE SEPTEMBER 1ST**

**ONE WINNER!
3 GREAT PRIZES TO CHOOSE FROM**

**VISIT WWW.ILRW.ORG
FOR MORE DETAILS AND TO
ACCESS THE SURVEY**

The Lead and Copper Rule is a US federal regulation that monitors the levels of lead and copper in public drinking water supply systems. As part of this rule, the US Environmental Protection Agency (EPA) requires all public water supply systems to identify the materials of service lines connected to the distribution system.

ILRW is requesting your assistance by taking a short survey that will help us to compile a database of materials used in our customers' service lines. All surveys received before September 1st, 2022, will be entered into a drawing for an awesome prize!

Getting a survey is easy! A survey was mailed in the June billing but you may also visit our website at www.ilrw.org to access a survey or stop in the office to pick one up.

Make sure the customer information at the top of the survey is complete so you don't miss out on the drawing! We appreciate your cooperation and participation in the survey so an on-site inspection appointment is not required!



SURVEY INCLUDED IN JUNE BILLING OR FIND ONLINE AT WWW.ILRW.ORG

Thank you!

HOMEOWNER SOLICITATIONS FOR SERVICE LINE PROTECTION PLANS

Have you received notices in the mail inviting you to purchase a service line protection plan? ILRW Board and management want you to know, ***we have you covered!***

The ILRW Water Service Line Protection Plan (WSLPP) is a \$4.90 per month benefit to our members that protects you against service line leaks, covering both the repair (up to \$3,000) and the cost of water loss. Most customers are already enrolled in this successful program. Review your most recent bill to be sure! Example shown below. Since its inception in 2017, the WSLPP has helped 398 members save almost \$500,000 out of pocket!!



FOR EMERGENCY AFTER HOURS ASSISTANCE CALL: (712) 262-8847
For water emergencies between the hours of 4:00 PM and 8:00 AM on weekdays and anytime on Saturday, Sunday or holidays, please call 712-262-8847 to access ILRW's emergency information.

| Reading Date | New Reading | Old Reading | Gallons Used (In Thousands) | Water Charge | Water Service Line Protection Plan | Sewer Charges | Garbage | Total Charges |
|--------------|-------------|-------------|-----------------------------|---------------|------------------------------------|---------------|---------|---------------|
| 05/10/22 | 666 | 664 | 2 | 67.00 | 4.90 | 0.00 | 0.00 | \$ 71.99 |
| | | | | WET/Sales Tax | 4.32 | 0.00 | | \$ 4.32 |



PAPERLESS BILLING

ON THE GO CONVENIENCE

easy to manage from anywhere

AFFORDABLE

by affordable, we mean FREE! no stamps and less worry

ECO-FRIENDLY

using less paper reduces your environmental footprint

SECURITY

safely manage your account and prevent identity theft resulting from stolen mail



**HAVE YOU GONE
PAPERLESS YET?**

xpress BILL PAY

ALREADY HAVE AN XPRESS BILL PAY ACCOUNT?

Step 1: Go to www.xpressbillpay.com to log in

Step 2: Click "View Bill"

Step 3: Locate the "Paperless (Off)" button

Step 4: Click the button to turn "Paperless (On)"

REGISTER AND SIGN UP FOR PAPERLESS:

Step 1: Go to www.xpressbillpay.com

Step 2: Click "Sign Up" at the top of the screen

Step 3: Enter your email and password, then click the "I'm not a robot" box and follow instructions

Step 4: Complete registration form and click "Next"

Step 5: Go to your inbox and open the verification email, click "Verify Email" and "Continue" to log in

Step 6: Select your billing organization- "Iowa Lakes Regional Water"

Step 7: Enter your account number and last name, then click in the box to opt-in for paperless and select "Locate Bill" and select "Locate Account"



www.xpressbillpay.com

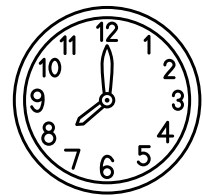
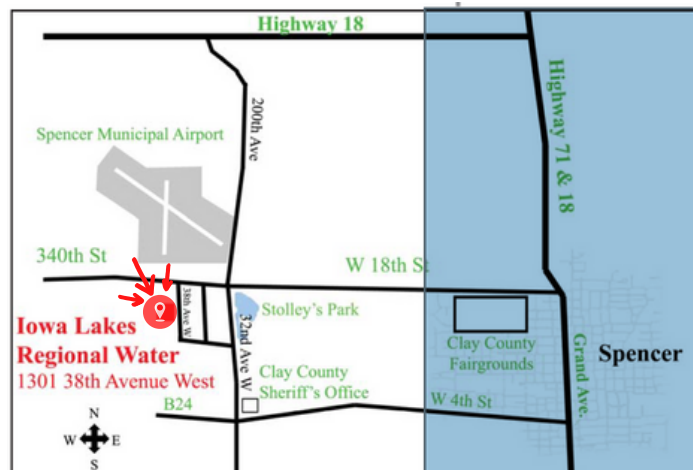
IOWA LAKES REGIONAL WATER

1301 38TH AVENUE WEST
SPENCER, IOWA 51301

www.ilrw.org



712-262-8847



OFFICE HOURS
MONDAY-FRIDAY
8 AM - 4 PM